
VISION ONE VAULT

Online Portal User Guide



APRIL 10, 2014

VISION ONE

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There are two parts to this document:

Login and Review Backup Reports

Once we get your backups started, you can view your data backups online. If you have received your login information already, please start the guide below. If not, please contact us to get started!

Restore Data from a Backup

Once your data is backed up, you can restore it at any time with the aid of our engineers, on your own, or both. Once we find the file or folder you seek, you can download the file from your browser or have us send it to you.

LOGIN AND REVIEW BACKUP REPORTS

1. Please visit <https://vault.v1corp.com:6061/> in your favorite browser.



Login

User Name
Default User Name "admin"

Password
Default Password "admin"

Remember me (?)

[Forgot Password?](#)



Vision One Vault

PROTECTING YOU FOR THE FUTURE

Service Provided By Vision One IT Consulting

2. Once you login, you will be welcomed by a home page displaying a general overview of your backups and current data usage. You can see your **Customer Pass Key** here for decryption of backups.



Backup Server | vault.v1corp.com




v1corp.com | Logout

[Reports](#) [Alarms & Events](#) [Settings](#) [Customer Admin](#) [Help](#)



Search...

▼ About this page



Customer Settings

? Customer Pass Key : XXXXXXXXXX

Customer Name : Vision One IT Consulting	<div style="border: 1px solid #ccc; background-color: #fff9c4; padding: 5px; margin-bottom: 5px;">  <p>Customer Disk Space Utilization</p> <p>Used Backup Space : 259.05 GB</p> <p>Free Backup Space : 765.66 GB</p> </div> <div style="border: 1px solid #ccc; background-color: #fff9c4; padding: 5px;">  <p>Backup Location</p> <p>Details</p> </div>
Backup Location : V:/Backups/V1/	
Backup Space : 1 TB Allotted	
Auto Authorization : Allowed	
Status : Activated	
Bandwidth : Disabled Throttling	

3. To view all your backups, please hover over **Reports** and click **Backup Status Report**

The screenshot displays the VISION ONE VAULT Backup Server interface. The top navigation bar includes the following items: **Reports**, **Alarms & Events**, **Settings**, **Customer Admin**, and **Help**. A search bar is located on the right side of the navigation bar. The **Reports** menu is open, showing the following options: **Customer Dashboard**, **Backup Status Report** (highlighted with a mouse cursor), **Replication Status Report**, **Client Information Report**, **Client Management Report**, and **Daily Usage Report**.

The main content area shows the **Customer Settings** page. A yellow warning box at the top right indicates the **Customer Pass Key** is masked. The settings are as follows:

Customer Name :	[REDACTED]
Backup Location :	[REDACTED]
Backup Space Allotted :	275 GB
Auto Authorization :	Allowed
Status :	Activated
Bandwidth Throttling :	Disabled

On the right side, there is a **Customer Disk Space Utilization** section with the following data:

Used Backup Space	: 221.43 GB
Free Backup Space	: 53.57 GB

Below this section is a **Backup Location Details** link.

4. Finally, you arrive you **Backup Status Report**. It will show your recent and running backups and whether it was failed or succeeded, missed or partial.



Backup Server | vault.v1corp.com



[Redacted Name]

Logout

Reports Alarms & Events Settings Customer Admin Help

Search...

About this feature

Backup Status Report

View Report

Filter GSV Export Email



Report filtered by

Backup Status [Failure, Suspended, Missed, Partial & Success] Customer [Vision One IT Consulting] Duration [Last 1 day]

1 - 5 of 5 | Refresh Settings

Status	Clients	Backup	Plugin Type	Backup Start Time	Backup End Time	Next Schedule Time	Total Files Listed	Protected Files	Skipped Files	AddedSpace	Change in Used Space	Remarks
PARTIAL	[Redacted] .lo cal	METADATA_BAC KUP	No plugin	Tue 08 Apr 2014 02:15:33	Tue 08 Apr 2014 02:15:33	Tue 08 Apr 2014 02:15:43	1	1	1	1.79 MB	1.79 MB	Backup Completed Partially.
SUCCESS	[Redacted] .lo cal	SQL	SQL	Tue 08 Apr 2014 02:14:51	Tue 08 Apr 2014 02:15:12	Tue 08 Apr 2014 21:00:30	4	4	0	4.45 MB	4.45 MB	Success
SUCCESS	[Redacted] .lo cal	SystemState		Mon 07 Apr 2014 23:05:25	Tue 08 Apr 2014 02:14:37	Tue 08 Apr 2014 20:00:30	26	26	0	8.03 GB	8.03 GB	Success

RESTORE FILES FROM A BACKUP

1. To get a started with a restore, hover over **Customer Admin** and click **List Backup Clients**



Backup Server | vault.v1corp.com

v1corp.com | Log

Reports Alarms & Events Settings **Customer Admin** Help

Search ...Search...

Client Management

- List of Backup Clients

Through this Backup Status Report, you can view backup schedules configured to this backup server for the current month as well as the previous calendar month. The report captures even the missed backup schedules - backup jobs that were not scheduled. The report can be customized by adding your own filters and it can be scheduled to send the report in an Email on a daily or weekly basis.

Backup Status Report

View Report

Filter CSV Export Email

Report filtered by Backup Status [Failure, Suspended, Missed, Partial & Success] Customer [Vision One IT Consulting] Duration [Last 1 day]

1 - 6 of 6 | Refresh Settings

Status	Clients	Backup	Plugin Type	Backup Start Time	Backup End Time	Next Schedule Time	Total Files Listed	Protected Files	Skipped Files	AddedSpace	Change in Used Space	Remarks
SUCCESS	v1fs2.v1corp.local	METADATA_BAC KUP	No plugin	Thu 10 Apr 2014 22:22:45	Thu 10 Apr 2014 22:22:46	Thu 10 Apr 2014 22:22:56	1	1	0	91.89 KB	91.89 KB	Success
SUCCESS	v1fs2.v1corp.local	SystemState		Thu 10 Apr 2014 20:00:36	Thu 10 Apr 2014 22:22:40	Fri 11 Apr 2014 20:00:26	26	26	0	725.41 MB	725.41 MB	Success
FAILURE	v1fs2.v1corp.local	Exchange		Thu 10 Apr 2014 22:00:36	Thu 10 Apr 2014 22:02:03	Fri 11 Apr 2014 22:00:25	0	0	0	0 Bytes	0 Bytes	Problem while dumping backup data in Client Side. Error : Database Snap process of store(s) failed.
SUCCESS	v1fs2.v1corp.local	SQL		Thu 10 Apr 2014 21:00:28	Thu 10 Apr 2014 21:00:46	Fri 11 Apr 2014 21:00:26	3	3	0	718.3 KB	718.3 KB	Success

https://vault.v1corp.com:6061/customerdetails.sgp?SPEDN=1&whr=...

2. Click the server that you want to restore from.

The screenshot shows the Vision One Vault web interface. The top navigation bar includes 'Reports', 'Alarms & Events', 'Settings', 'Customer Admin', and 'Help'. The main content area is titled 'Client Management > List of Backup Clients'. A table lists backup clients, with one client selected. A 'Client Details' popup is visible, showing information for the selected client.

Client Management > List of Backup Clients

List of backup clients under Vision One IT Consulting

Legend

Add New Client

1 - 1 of 1 View per page : 25 Go

Client Name	Needed MCALs	Total MCALs used till date	Next MCALs Usage Date	Allotted Space	Used Space	Total Backups	Actions
vifs2.v1corp.local	4	0	24 Apr 2014	1024 GB	259.05 GB	5	[Icons]

Client Details

Client Name	vifs2.v1corp.local
Backup Location	V:/Backups/V1/
Number of backups	5
Version	4.4.2 [4422013121018]
OS Type	Windows [Small Business Server OS]

3. Once the backup jobs for that server display, find the backup and click the corresponding **Proceed to Restore** to icon on the ride side.



Backup Server | vault.v1corp.com

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Reports Alarms & Events Settings Customer Admin Help

Client Management > Client [v1fs2.v1corp.local] > List of Backup Schedules

List of backup schedules from client v1fs2.v1corp.local

Legend

[Add File Backup](#) 1 - 5 of 5 View per page: 25 Go

Backup Name	Status	Last Backed up Time	Last Connected Time	Files	Used Space	Original Size	Actions
DATA		Thu 10 Apr 2014 19:21:26	Thu 10 Apr 2014 19:21:26	212248	228.74 GB	278.51 GB	
Exchange		Thu 10 Apr 2014 22:02:03	Thu 10 Apr 2014 22:02:03	32	19.61 GB	27.77 GB	
METADATA_BACKUP		Thu 10 Apr 2014 22:22:46	Thu 10 Apr 2014 22:22:46	3	1.06 GB	1.06 GB	
SQL		Thu 10 Apr 2014 21:00:46	Thu 10 Apr 2014 21:00:46	13	6.35 MB	6.34 MB	
SystemState		Thu 10 Apr 2014 22:22:40	Thu 10 Apr 2014 22:22:40	64	9.62 GB	24.08 GB	

[Proceed Restore](#)

[Back](#)

4. Next, enter the encryption password—same as the **Customer Pass Key**



Reports Alarms & Events Settings Customer Admin Help

...Search...

- Vision One IT Consulting
 - v1fs2.v1corp.local
 - DATA
 - Exchange
 - METADATA_BACKUP
 - SQL
 - SystemState

Restore Authentication

This backup is encrypted. To restore the backup data, please provide the encryption password for this backup schedule.

Encryption Password

Ok

5. If you expand the plus (+) sign underneath **Step1** heading, you can see all the dates you can restore from

The screenshot displays the VISION ONE VAULT Backup Server interface. The top navigation bar includes "Reports", "Alarms & Events", "Settings", "Customer Admin", and "Help". The breadcrumb path is "Client Management > Client [v1fs2.v1corp.local] > Backup [DATA] > Restore Backup Data in Server".

The interface is divided into three main sections:

- Backup Details:** Shows "Backup Name: DATA" and "Backup Server: v1vault01".
- Step 1: Select version to restore:** A list of backup versions is shown, with the most recent one selected: "Thu 10 Apr 2014 19:00:15". Below it are "Wed 09 Apr 2014 19:00:04" and "Tue 08 Apr 2014 19:00:09".
- Step 2: Select files & folders:** A tree view shows the local file system structure for "v1fs2.v1corp.local", including "C:/" and "D:/" folders. A filter box is present with a "Go" button and a note "[* Default = All Files]".
- Step 3: Confirm Restore Settings:** Options for "Restore Deleted Files" are provided: "Skip Deleted Files" (selected), "Deleted Files Only", and "Include Deleted Files". There is also an "Encrypt Zip File" checkbox.

At the bottom of the interface, there are "Restore" and "Cancel" buttons.

6. Now, drill down to the file you want underneath **Step 2** . In my case, it is a file named Desktop.ini...but you can select the whole drive, a folder, or file.



Backup Server | vault.v1corp.com

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Reports Alarms & Events Settings Customer Admin Help

Client Management > Client [v1fs2.v1corp.local] > Backup [DATA] > Restore Backup Data in Server

Backup Details

Backup Name **DATA**

Backup Server **v1vault01**

Step 1 Select version to restore

Thu 10 Apr 2014 19:00:15

Wed 09 Apr 2014 19:00:04

Tue 08 Apr 2014 19:00:09

Step 2 Select files & folders

[Let me directly enter the file/folder names instead of selecting them from the tree view](#) ?

Filter files *

[* Default = All Files]

v1fs2.v1corp.local

- C:/
 - \$Recycle.Bin
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - desktop.ini [Tue
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - S-1-5-21-196860213
 - S-1-5-21-196860213

Step 3 Confirm Restore Settings

Restore Deleted Files:

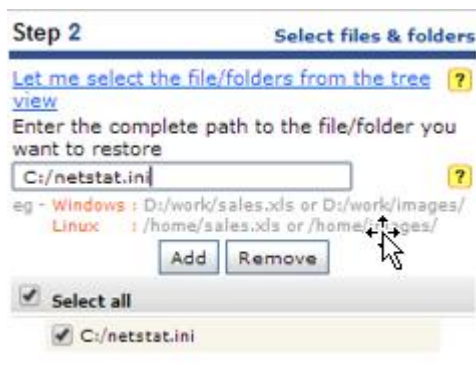
Skip Deleted Files

Deleted Files Only

Include Deleted Files

Encrypt Zip File

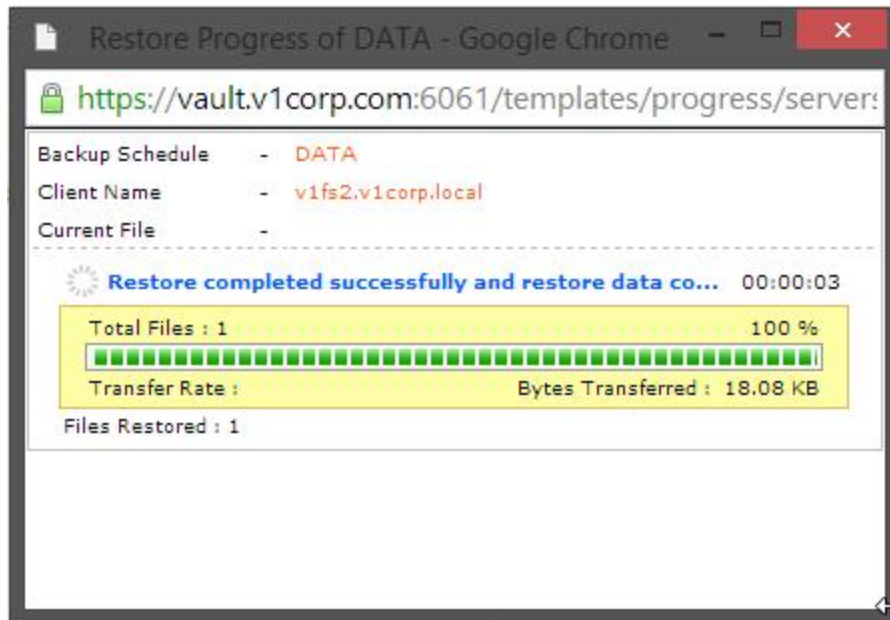
6b. Alternatively, you can click **Let me directly enter the file/folder names** and type the full path to your file. Then click **Add**



7. Once you have found the file or folder, click **Restore**

The screenshot shows the Vision One Vault web interface. At the top, there is a navigation bar with 'Reports', 'Alarms & Events', 'Settings', 'Customer Admin', and 'Help'. The breadcrumb path is 'Client Management > Client [v1fs2.v1corp.local] > Backup [DATA] > Restore Backup Data in Server'. The interface is divided into three main sections: 'Backup Details', 'Step 2: Select files & folders', and 'Step 3: Confirm Restore Settings'.
- **Backup Details:** Shows 'Backup Name: DATA' and 'Backup Server: v1vault01'.
- **Step 1: Select version to restore:** A tree view shows versions: 'Thu 10 Apr 2014 19:00:15', 'Wed 09 Apr 2014 19:00:04', and 'Tue 08 Apr 2014 19:00:09' (highlighted in red).
- **Step 2: Select files & folders:** A file explorer view shows the directory structure of 'v1fs2.v1corp.local'. Under 'C:/', there is a '\$Recycle.Bin' folder and a 'desktop.ini' file which is selected with a checkmark. A 'Filter files' input field is present with a 'Go' button.
- **Step 3: Confirm Restore Settings:** Options include 'Restore Deleted Files' (with radio buttons for 'Skip Deleted Files', 'Deleted Files Only', and 'Include Deleted Files') and 'Encrypt Zip File' (checkbox).
At the bottom, there are 'Restore' and 'Cancel' buttons, with a mouse cursor pointing at the 'Restore' button.

- You need to confirm the restore and you will get a progress window. If your popup blocker blocks it, that is fine. Close the window and please continue to the next step.



9. Click **View Report** to see where it restored the data to



Reports Alarms & Events Settings Customer Admin Help

Client Management > Client [vifs2.v1corp.local] > Backup [DATA] > Restore Backup Data in Server

Backup Details	Files and Folders	Restore Settings
Backup Name: DATA	Filter files * vifs2.v1corp.local C:/ netstat.txt [Tue 08 Apr 2	Password Protected: Yes Restore Deleted Files: Skip Deleted Files Compressed Restore Files: Enable
Backup Server: v1vault01		
Selected version Thu 10 Apr 2014 19:00:15		

List Backups for Restore View Report

10. Now click view **Restore Reports** to view all reports



Reports Alarms & Events Settings Customer Admin Help

Client Management > Client [v1fs2.v1corp.local] > Backup [DATA] > Restore Reports

« Back

Backup Name : DATA

Backup Report [View Report](#)

Backup [full and incremental] history for this backup schedule.

Note: This backup report will not include an entry when the client didn't find any new, modified or deleted files to backup during a backup schedule. For details on backup schedules where no files were updated or to check if the client has missed any backup schedules, please refer to the [Backup Status Report](#)

Restore Report [View Report](#)

Restore history for this backup schedule.

Deleted Report [View Report](#)

Backup deletion history for this backup schedule.

Retention Report [View Report](#)

Retention history for this backup schedule.

Export Report [View Report](#)

This report is generated every time a client's backup data is exported to a specific destination location.

Synthetic Full Image Backup Report [View Report](#)

Synthetic Full Image Backup history for this backup schedule.

11. From here, you can click **Download Zip** for the file or have us send it to you.

Restore Report for : DATA



Restored to	Last restored on	Time Taken	Total Files	Restored Files	Skipped Files	Size
vault.v1corp.co..	Fri 11 Apr 2014 15:18:05	00:00:04	1	1	0	17.93 KB
Restore Location : C:/Program Files/Vision One IT Consulting/Vault/htmlgui/restoreData/ Message : Restore completed successfully and restore data compressed successfully. Compressed Restore Files : Download Zip Compressed File Size : 17.36 KB						
vault.v1corp.co..	Fri 11 Apr 2014 15:16:36	00:00:04	0	0	0	0 Bytes
Restore Location : C:/Program Files/Vision One IT Consulting/Vault/htmlgui/restoreData/ Message : No files to restore for the selected configuration Compressed Restore Files : Download Zip Compressed File Size : 500 Bytes						

CONGRATS!

You have reached the end of the guide. If you have any other questions please contact us at vaultsupport@v1corp.com or call (513) 892-1457